2023

Parental Communication - Information on how parents/carers and staff communicate



Executive Headteacher: James Gibson Becton School

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# **Home – School Communication**

We are very keen that you are kept well informed and in touch with all activities affecting your child. As a school we communicate through a number of channels including meetings, letters, email, we post notices on the school website and Tweet information.

To help us support your child, it is important that our records are kept up to date. Essential information includes names, addresses, medical information and emergency telephone numbers. Please do let us know whenever any changes in your details occur. This information is essential should there ever be an emergency.

#### Who to contact?

In an emergency it is particularly important that you contact the school via the school office for the site on which your child is based. The contact details for each of our sites are as follows:

Chapel House - Telephone: 0114 5513650 Email: <a href="mailto:chapel@nexusmat.org">chapel@nexusmat.org</a>

Becton School - Telephone: 0114 3053121 Email: becton@nexusmat.org

**Sheffield Children's Hospital –** Telephone: 0114 2717146/2717226 Email: <a href="mailto:sch@nexusmat.org">sch@nexusmat.org</a>

The first point of contact is usually through your child's **Learning Mentor**. However, it may well be that you are in regular contact with a range of other professionals.

During the school day we want our staff to prioritise teaching, mentoring and coaching students alongside planning lessons. They may not therefore be able to respond to messages immediately.

# **Progress updates**

We are committed to updating you on a regular basis with regards to your child. We will hold a 6-weekly review meeting (either in person or on-line) to update you on their current progress and to look at next steps. Please be aware that if your child is based on one of the hospital sites you may also see school staff in an NHS facilitated meeting for your child.

#### Website

Our website is a useful source of information and we update this on a regular basis. This can be accessed at: <a href="https://www.becton.sheffield.sch.uk/">https://www.becton.sheffield.sch.uk/</a>

### **Social Media**

At Becton School we have a Twitter account where we tweet on a regular basis; please follow us on: @schoolbecton or at the following link <a href="https://twitter.com/schoolbecton">https://twitter.com/schoolbecton</a> We also have an Instagram account; please follow us on: @bectonschool

# **Parent View**

Parent View is run by Ofsted, for you to feedback on your child's school. This asks your opinion on 12 aspects of school and they use the information when making decisions about which schools to inspect, and when they are making judgements about a school.

By sharing your views, you'll be helping us to improve. You will also be able to see what other parents/carers have said. Or, if you want to, view the results for any school in England follow this link <a href="https://parentview.ofsted.gov.uk/parent-view-results">https://parentview.ofsted.gov.uk/parent-view-results</a>.

